

Anti-Spam Policy

Pend Oreille Valley Networks is proactive against spam. Since filtering it on our own has proven to be impossible, we have hired Postini, the company that sets the standard in spam and virus control, to do our filtering for us. Every POVN customer is entitled to a free spam control center. For details on how Postini works, please click [here](#). If you are using Postini and are still getting spam, please call us. Some spammers are going around Postini and connecting directly to the mailserver. We have a special set of filters we will be happy to apply to your box at your request.

POVN does not allow customers to send unsolicited bulk email (SPAM) from its servers, or from foreign servers to advertise a website hosted at POVN. Any customer doing so will be terminated immediately per our System Use Policy.

What can you do to fight spam?

First, never, NEVER respond to an unwanted piece of bulk mail. Many will give you a box to check to unsubscribe to something you never subscribed to in the first place. A few of these are legitimate, but most will just land your email address on a list that will be sold to still more spammers.

Second, if you are using Postini and have the advanced filters on your mailbox and spam is still getting though, forward a copy to spam@postini.com. There are many legitimate vendors on the internet. A simple search for the product you want will find hundreds of vendors. Replying to spammers just encourages them and causes you to receive more and more spam.

Third, you can apply your own set of custom filters to your own email box. For detailed instructions and examples of a wide variety of spam filters which may be applied to your email box, please click: [SPAM FILTER INFO](#).